



TELLERMATE PROVIDES SOLUTIONS THAT ADDRESS THE CASH MANAGEMENT ISSUES COMMONLY FACED BY FOOD RETAILERS. MOST NOTABLY THESE CONCERNS INCLUDE SPOT-CHECK AUDITS, TIMELY DRAWER COUNTS, EFFICIENT SAFE COUNTS AND CASHIER ACCOUNTABILITY. A WELL-KNOWN SUPERMARKET CHAIN FACED THESE SAME CONCERNS AND SELECTED TELLERMATE'S TECHNOLOGY SOLUTION TO STREAMLINE ITS CASH MANAGEMENT PROCESSES.

Founded as a small corner grocery store, Schnuck Markets, Inc. now operates 100 state-of-the-art supermarkets in the Midwest United States. All locations offer a full line of groceries and most have pharmacies, DVD rental outlets, in-store banking and florist shops. Known for its very friendly approach, the supermarket chain takes great pride in offering its customers the very best in service, selection, convenience and value.

After a best practice review by a leading consulting firm, Schnuck's decided to adopt TellerMate's cash management system in order to cut operational costs. TellerMate's solution provides them with an exceptionally accurate way of counting a large number of drawers in a very short period of time. It reduces drawer reconciliation time to less than one minute and decreases the time needed for safe counts.

The supermarket chain also found the portability of the TellerMate unit very appealing as it increases productivity and enhances loss prevention efforts by enabling random spot-check audits in less than one minute. Outpacing the industry's standard, the TellerMate solution saved more than 360 employee hours per store within the first year of use. The company's Manager of Industrial Engineering commented: **"We were looking for a technology that supported audits on the shop floor, and the portability and accuracy of the TellerMate system provided just what we needed. Our staff find that the new technology has also streamlined office cash handling, allowing them to focus more time on customer service."**

Schnuck's has implemented TellerMate's cash management solutions at all of their locations. Each TellerMate unit is expected to lower cash processing costs through the reduction of operating costs, standardization of auditing procedures and a huge reduction in paperwork.



### TECHNOLOGY BENEFITS :

- Multi-till memory for up to 150 tills and reliable connectivity enable the vast quantity of store-wide data to be readily uploaded to a PC for analysis and reporting. Connected capability reduces the costs, inconvenience and time delay of heavy paper report generation at site level.
- Equipped with up to four different count tasks to cope with multiple administrative processes. In addition, a large number of float options can be tailored to specific client methodologies or departments
- Ergonomically designed carry handles and 14-hour battery life make portability easy and safe while ensuring continuity of function. Managers can carry the lightweight TellerMate machine out to the drawer to perform spot-check audits, store the data in the machine and then upload to the PC upon return to the back office.

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